

Dispute Resolution Resources

Articles

- How to File a Complaint
<http://www.spedwatch.org/files/Complaints.pdf>
- Resolving Special Education Issues: It Seems Like the School is Not Following My Child's IEP, What Can I Do?
<http://www.pacer.org/parent/php/PHP-c93.pdf>
- State Complaint/Due Process Complaint Comparison Chart
<http://www.doe.mass.edu/sped/complaintchart.pdf>

Guides

- BSEA Pro Se Guide
http://www.doe.mass.edu/bsea/forms/prose_guide.pdf
- BSEA Reference Manual
http://www.doe.mass.edu/bsea/forms/proselitigant_manual.pdf
- Facilitated IEP Meetings: An Emerging Practice
<http://www.directionservice.org/cadre/pdf/Facilitated%20IEP%20for%20CADRE%20English.pdf>
- Preparing for Special Education Mediation and Resolution Sessions
<http://www.directionservice.org/cadre/pdf/Preparing%20for%20SpEd%20Mediation%20Resolution%20Sessions.pdf>
- Resolution Meetings: A Guide for Parents
<http://www.directionservice.org/cadre/pdf/Resolution%20Meetings%20-%20A%20Guide%20for%20Parents%20-%20Rev%20June%202008.pdf>
- Resolving Disagreements in Special Education
<http://www.quincypac.org/resources/files/disputeresolutionguide.pdf>
- Special Education Mediation: A Guide for Parents
<http://www.directionservice.org/cadre/pdf/ParentGuide.pdf>

Websites

- Bureau of Special Education Appeals
<http://www.doe.mass.edu/bsea/>
- Consortium for Appropriate Dispute Resolution in Special Education
<http://www.directionservice.org/cadre/>
- Department of Education Office of Civil Rights
<http://www2.ed.gov/about/offices/list/ocr/index.html>
- Program Quality Assurance Services
<http://www.doe.mass.edu/pqa/>
- Resolving Disputes Between Parents and Schools – NICHCY
<http://www.nichcy.org/EducateChildren/disputes/Pages/default.aspx>

Quincy Parent Advisory Council to Special Education (QPAC)

Need additional resources on this topic? Come to the QPAC Resource Center!
Visit our website for more information: www.quincypac.org.

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